

## WESTPAK SMS Terms and Conditions

April 28, 2025

These SMS Messaging Terms and Conditions (“Terms”) govern the provision of text message communications by WESTPAK (“WESTPAK”, “we”, “us”, or “our”) to individuals who opt in to receive such communications (“you” or “your”). By providing your mobile number and confirming your consent, you agree to be bound by these Terms.

### CONSENT TO RECEIVE MESSAGES

By opting in to receive SMS communications from WESTPAK, you expressly consent to receive recurring text messages from us. These may include but are not limited to service notifications, account updates, promotional offers, alerts, and customer support communications. Message frequency may vary depending on your interactions with us.

Your consent is not a condition of purchase or use of any WESTPAK product or service.

### OPT-OUT AND CUSTOMER SUPPORT

You may revoke your consent and opt out of SMS communications at any time by replying “STOP” to any message you receive. Upon opting out, you will receive a final confirmation message stating that you have been unsubscribed. No further messages will be sent unless you re-enroll.

For assistance or additional information, you may reply “HELP” or contact our support team at (800) 830-8021.

### FEES AND CHARGES

Message and data rates may apply to each message sent or received, as determined by your mobile service provider. We are not responsible for any charges incurred from your participation in this SMS program. Please consult your mobile carrier for pricing and plan information.

### ELIGIBILITY

To receive SMS messages from WESTPAK, you must be at least eighteen (18) years of age, and the authorized user of the mobile device and number provided during opt-in. You are solely responsible for ensuring the accuracy of the mobile number you submit.

Your privacy is important to us. The information you provide, including your mobile phone number, will be handled in accordance with our Privacy Policy, which can be accessed at [SMS Privacy Policy](#)

### LIMITATION OF LIABILITY

We do not sell, rent, or otherwise disclose your personal information to third parties for marketing purposes without your express consent.

Delivery of SMS messages may be affected by factors beyond our control, including network availability, device compatibility, and carrier policies. WESTPAK does not guarantee the successful, timely, or complete delivery of messages and shall not be held liable for any delays or failures.

#### MODIFICATIONS TO TERMS

We reserve the right to amend these Terms at any time. Any updates will become effective immediately upon posting. Your continued participation of our SMS program constitutes your acceptance of any such modifications.

For any questions regarding these Terms or to further inquire about our SMS communications, you may contact (800) 830-8021.